**Pretest: English for Hotel**

**Part I: Cloze test (1.30 hours)**

**Hotel Reservation**

               People stay in hotels for business and personal travel.  But with room         **1**       being so high, many travelers are staying home.  Since high costs can preclude travel,          **2**        travelers know they can save money and get the best rates for a room by making         **3**        well in advance of the beginning of their trip.  When you make a reservation, the hotel staff will ask you to notify them as soon as there is any         **4**         in your travel plans.  To avoid any surprises, it is a good idea to call and          **5**        the availability of your room and the rate you were quoted.

               In         **6**        a hotel, first think about the kinds of service you will need or like to have.  You naturally         **7**        a clean, well-lit room.  You naturally expect that a         **8**        will clean your room daily even in the smallest hotels.  Large hotel chains         **9**        the most services, such as a         **10**      , health club, or money exchange.  The front desk clerks will tell you about such services when you                      **11**         at the hotel.

**1.**(a) size

    (b) reservation

    (c) expectation

    (d) struggle

    **(e) rates**

**2.**(a) enthusiastic

    (b) delayed

    (c) domestic

    **(d) smart**

    (e) frequent

**3.**(a) mistakes

    (b) calculations

    **(c) reservations**

    (d) decisions

    (e) considerations

**4.**(a) problem

    (b) increase

    (c) question

    **(d) change**

    (e) doubt

**5.**(a) inquire

    (b) reserve

    **(c) confirm**

    (d) cancel

    (e) postpone

**6.**(a) travelling to

    **(b) selecting**

    (c) leaving

    (d) staying in

    (e) calling up

**7. (a) expect**

    (b) dislike

    (c) discover

    (d) rent

    (e) sleep soundly in

**8.**(a) cook

    (b) hotel manager

    (c) waiter

    **(d)** **housekeeper**

    (e) janitor

**9.**(a) display

    (b) sell

    (c) invent

    (d) anticipate

    **(e) offer**

**10.**(a) kitchen

      (b) restroom

      (c) parking lot

      **(d) pool**

      (e) bank

**11.**(a) check out

      **(b)** **check in**

      (c) stay

      (d) make a reservation

      (e) rent a room

**Part II: Read the article and then after understanding, match the following with correct answers**

\_\_\_\_\_ 1. What’s the Greenville Hotel like? a. I’m sorry, sir. The hotel is fully booked today.

\_\_\_\_\_ 2. How long will you be staying? b. Take the corridor on your left. It’s opposite the

 phone box.

\_\_\_\_\_ 3. Can I check out late? c. It’s a large hotel, providing all kinds of recreational

 facilities.

\_\_\_\_\_ 4. Where can I find the ladies’ room please? d. What kind of food are you interested in?

\_\_\_\_\_ 5. Excuse me. Can you recommend a good restaurant? e. From tonight until the 20th of this

 month.





**Part III: Complete the following sentences with the correct answer.**



**Good Luck**